



## Covid-19 Business Continuity and Planning at Ideal Lifts – Update 09.04.2020

Ideal Lifts Limited understands the importance and benefits of managing resilient and recoverable operations to service our clients.

As companies navigate the ongoing COVID-19 crisis, there are a number of key issues we should be thinking about, as well as steps that can be taken to not only react to severe business shocks now but also reshape our businesses and plan for recovery.

We believe our business continuity plans both protect our people and reduce the level of potential service interruption to our clients and business operations as well as allowing for efficient and proven recovery efforts.

- We are encouraging our customers to continue discussing their needs and requirements to allow us to assist with technical advice and drawings which will ensure projects don't stall due to lack of information.
- By continuing the design and ordering process you will allow us to ensure manufacturing and delivery slots are reserved which will mean your project can pick up where it left off once things get back to normal.
- Once business is back to usual there will be many companies requiring their design or construction drawings, their lift installations and handovers. We would encourage ordering in a timely manner to avoid the bottlenecks which are likely to occur for those that put things on hold.
- Our online business operations platform enables us to plan our activity schedules and equipment allocations to ensure we have the labour and parts where they are needed at the right time. By ordering your lift you will allow us to provide a delivery and installation date that will allow your project programme to be met without costly delays and overruns.

By starting to engage early we are hoping to minimise the bottleneck which looks inevitable once we get the green light that life can go back to 'normal' again.

We are now offering to start our design works and provide CWB's (Constructors Work Booklet), to be used in the early design, saving time and possibly large amounts of money in redesign works, by ensuring our lift fits well within the build, and major elements are incorporated from the beginning.